



Mossy Oak Nativ Nurseries
1003 Hwy 45 Alt. South
West Point, MS 39773
Phone: (662)-494-4326

R E T U R N S P O L I C Y

Mossy Oak Nativ Nurseries guarantees our product to arrive in good condition, alive, and true to its name as labeled. We take care in packaging our products. If your order is incorrect contact our customer service desk within five business days to report any mistake in your order. No refunds will be awarded but we will fix our mistake by replacing the product at our expense. We give no warranty, expressed or implied for any certain rate of growth or productivity for any of our plant specimens. Nativ Nurseries will not be responsible for crop failure, damage to products after the customer has received an order, or injuries due to non-recommended zone planting, frost damage, or any man made or natural cause beyond our control. We will consider replacing an order if a claim is made in writing or e-mail within five business days explaining in detail what problems have occurred. We will consider your claim but reserve the right to refuse replacement at any time.

Shipping: We ship via UPS. All shipments will travel at purchaser's expense, including replacement claims.

In order for us to process your claim as quickly as possible, please provide the purchaser's information and the address you would like your replacement shipped to:

_____	_____
<i>Purchaser's Name</i>	<i>Ship To Name</i>
_____	_____
<i>Address</i>	<i>Address</i>
_____	_____
<i>City</i>	<i>City</i>
_____	_____
<i>State</i>	<i>State</i>
_____	_____
<i>Zip</i>	<i>Zip</i>
_____	_____
<i>Order #</i>	<i>Daytime & Evening Phone Number</i>

Problems / Comments: _____
